

1. The first step in the process of identifying a problem is to recognize that a problem exists. This is often done by comparing current performance with a desired state or goal. If there is a discrepancy, a problem is identified.

09/921:166

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2839

SEARCHED			
Class	Subclass	Date	Examiner
385	11	5/18/2004	TCP
	12		
	121		
	123		
	124		
	125		
	126		
	127		
	128		
UPDATED:		1/26/05	TL
		6/26/05	TL
		12/19/05	TL
		5/27/06	TL

INTERFERENCE SEARCHED			
Class	Subclass	Date	Examiner
SAME	AS	5/27/06	TL
ABOVE			

[illegible]